GENERAL PROFILE			
Anh Vo			
Company Name:	GumballEnterprises, Inc.		
Residence Country	United States of America		
Languages	English		
Contact Information:	Address	1424 11th Ave. Suite 400, Seattle, WA 9811	
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PROFILE DETAIL			
Education	<ul> <li>Undergraduate in International Business San Jose State University</li> <li>MA in Applied Behavioral Science with emphasis in Consulting and Coaching in Organizations from the Leadership Institute of Seattle</li> </ul>		
Certifications	Associate Credentialed Coach: International Coach Federation MBTI, CPI 260, TKI, Firo-B, and Team Diagnostic Assessments		
Areas of Expertise			
Industry(s)	Software, Medical, Telecommunications, Finance, and Non-Profit		
Audience Segment (EE, Mgr, Leader, Hi-Po)	C-Suite, Hi-Po, Upper Management (Director and VP)		
Years of Facilitation Experience	10+ years		
Years of Coaching Experience	10+ years		
Years of Consulting Experience	20+ years		
Years of Training Experience	10+ years		
Years of Design Experience	20+ years		
Years of Data Analysis Experience	20+ years		



Assessment Tools	MBTI, CPI 260, TKI, Firo-B, Team Diagnostic, 360 Assessment	
Other related experience		
Sample Clients	Swedish Hospital, Microsoft, Sound Transit, Siemens, T-Mobile, Hopelink, Nike, Gates Foundation, RwandaNOW	
Level of Clients Coached	C-Suite, Hi-Po, Upper Management (Director and VP)	
COACHING PROCESS		
Style	Client centered with a systemic approach, focusing on practical skills integration.	
Length of Sessions	1 hour sessions 2-4 times per month, customized to the client.	
Other	Live-Action coaching – observe client meeting and provide feedback and coaching. Conflict Resolution Coaching	
BIO		

Anh Vo's systemic approach with executive leaders in organizations includes one-on-one executive coaching, leadership development, strategic agility, succession planning, change management, EQ team building, and cultural competency building all with the purpose of maximizing performance and organizational effectiveness. Anh is passionate about helping leaders align professional and organizational goals that foster employee engagement and cross-functional collaboration. She is committed to helping leaders deliver triple bottom line results in developing people, creating profit, and reducing carbon foot print on the planet.

An ICF certified coach, Anh asks challenging questions to bring powerful awareness to her clients about their values, strengths, and behaviors that affect bottom line. She previously worked in the software industry as a global turn-around manager in Europe, Asia, and North America. Her focus was to transform non-functional teams consisting of diverse multicultural individuals into dedicated high impact teams working toward a common goal of improving customer satisfaction and revenue. Through operational process improvement initiatives, clarification of goals and roles, and team building she was able to rebuild customer relations, re-align goals, pass ownership to the local team, and achieve turn-around goals.

Anh majored in International Business in her undergraduate studies, and received her Master's in Applied Behavioral Science, with emphasis in Leadership and Organizational Development from the Leadership Institute of Seattle, through Bastyr University. She completed her International Coaching Federation (ICF) certification training through the College of Executive Coaching and is ACC credentialed. She is certified in the MBTI, CPI 260, TKI, Firo-B, and Team Diagnostic Assessments. A lifelong learner she has studied Advanced Process Facilitation methodology from Arnold Mindell's Process Work Institute.